

Environment and Neighbourhoods Quarter 3 Performance Indicator Report

PI Type	Ref	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Quarter 1	Quarter 2	Quarter 3	Predicted Year End Result	Year on Year Direction of Travel	Data Quality	
1	National Indicator	NI 15	Serious violent crime rate	Community Safety	Monthly Numerical	Fall	0.82 per 1000 (612 crimes)	0.76 per 1000 (579 crimes)	0.75 per 1000	0.19 per 1000	0.17 per 1000	0.18 per 1000	0.70 per 1000	↑	No Concerns with data
2	Leeds Strategic Plan - Government Agreed	NI 16	Serious acquisitive crime rate	Community Safety	Monthly Number per 1000	Fall	27.0 per 1000	27.8 per 1000	25.8 per 1000	6.9 per 1000	6.1 per 1000	6.9 per 1000	26.6 per 1000	↑	No Concerns with data
3	National Indicator	NI 18	Adult re-offending rates for those under probation supervision	Community Safety	Quarterly %	no	N.A.	See Comments	N.A.	See Comments below.			N/A	N/A	Some Concerns with data
										The latest information available from the national indicator repository, the data interchange hub, relates to Quarter 1 and Quarter 2 for 2008/09, showing -3.0% and -3.3% respectively. This evidences a trend of improvement as the previous figures were (2007/08) Q3 = 2.3% and Q4 = 0.7%.					
4	Leeds Strategic Plan - Government Agreed	NI 20	Level of Assaults with injury crime per 1,000 population.	Community Safety	Monthly Number per 1000	Fall	8.0 per 1000	7.5 per 1000	7.5 per 1000	2.0 per 1000	1.7per 1000	1.7 per 1000	7.1 per 1000	↑	No Concerns with data
5	National Indicator	NI 28	Serious Knife crime rate per 1,000 population	Community Safety	Quarterly per 1000	Fall	1.0 per 1000	1.0 per 1000	Not Set	0.2 per 1000	0.2 per 1000	0.2 per 1000	0.7 per 1000	N/A	No Concerns with data
6	National Indicator	NI 29	Gun crime rate per 1,000 population	Community Safety	Quarterly	Fall	0.2 per 1000	0.2 per 1000	Not Set	0.1 per 1000	0.03 per 1000	0.03 per 1000	0.13 per 1000	↑	No Concerns with data
7	Leeds Strategic Plan - Government Agreed	NI 30	Prolific and other Priority Offender re-offending rate	Community Safety	Quarterly %	Fall	0%	-45%	-17%	Unable to report current performance. Data is provided by Home Office in arrears. See comments below.			N/A	N/A	Checklist completed, no concerns highlighted, but need additional supporting comments.
										The measurement of achievement for NI 30 is carried out by the Home Office based on crime and conviction data submitted by Police, Probation and the Criminal Justice Service. This data is not available locally and therefore we are subject to Home Office timescales with regard to receiving performance data. Data is provided by the Home Office in arrears. For Quarter 3 2009-10 we are only able to report on the end of year position for 2008-09, which shows a 45% reduction in convictions within our static cohort. This is against a target of 15% reduction, a significant positive result. Compared with other authorities in West Yorkshire, Leeds is performing well.					
8	National Indicator	NI 32	Repeat incidents of domestic violence	Community Safety	Quarterly %	Fall	N.A.	N.A.	22% (National target)	23.5%	25.3%	25.3%	24.0%	N/A	Some Concerns with data







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9	National Indicator	NI 34	Domestic violence - murder	Community Safety	Quarterly Number	Fall	N.A.	N.A.	Not Set	0	0	0	0		Some Concerns with data
		In the year to date, there have been no murders deemed to meet the definition of Domestic violence murder.													
10	Leeds Strategic Plan - Government Agreed	NI 40	Number of drug users recorded as being in effective treatment	Community Safety	Quarterly Number	Rise	2,939	3,139	3,028	3,250	3,265	3,283	3,300		No Concerns with data
		Current performance shows that the numbers of problematic drug users in effective treatment is 11.7% above the 2007-08 baseline target, and 4.8% above the national trajectory. The 2009-10 increased target was set at 3% therefore services are delivering 8.7% above this year's target. Overall the percentage of Problematic Drug Users being retained in treatment is 88%. The continued focus on improving care plans between services providers has resulted in this improvement and as a result more users having a planned discharge. Reducing the numbers of users exiting the treatment unplanned remains a priority for improvement locally.													
11	National Indicator	NI 143	Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence	Community Safety	Quarterly %	Rise	80.4%	80.4%	70.0%	83.0%	80.5%	85.7%	80.8%		Checklist completed, no concerns highlighted, but need additional supporting comments.
		Leeds continues to perform well and at 80.8%, is 10% above the National Target of 70% and is the third highest district behind Calderdale. This is a slight improvement on the Quarter 2 position and follows consistent performance which keeps Leeds above the National Average of 79.1%													
12	National Indicator	NI 144	Offenders under probation supervision in employment at the end of their order or licence	Community Safety	Quarterly %	Rise	42.1%	42.1%	40.0%	26.0%	35.2%	39.6%	36.6%		Checklist completed, no concerns highlighted, but need additional supporting comments.
		An improved third Qtr has meant that Leeds is up to 36.6% although that is still 3.4% below the National Target of 40%. Leeds has caught up with the other districts due to a drive on improving recording practice in the last 6 months; which has ensured that in the current difficult economic climate all instances of employment are recorded. Clarity on what to include in the employment matrix has been given and cascaded within the service, there has been increased attention on ensuring effective co-co-ordination across services and improving 'sign off' at the end of their licence. As result this has had a positive impact on overall performance against this NI.													
13	National Indicator	NI 33A	Number of deliberate primary fires per 10,000 population	West Yorkshire Fire Service	Quarterly Number	Fall	16.4 per 10,000 population	11.8 per 10,000 population	15.3 per 10,000 population	2.54 per 10,000 population	2.36 per 10,000 population	2.33 per 10,000 population	9.66 per 10,000 population		No Concerns with data
14	National Indicator	NI 33B	Number of deliberate secondary fires per 10,000 population	West Yorkshire Fire Service	Quarterly Number	Fall	53.2 per 10,000 population	40.6 per 10,000 population	51.4 per 10,000 population	12.58 per 10,000 population	12.04 per 10,000 population	11.76 per 10,000 population	48.5 per 10,000 population		No Concerns with data
		<p>The Arson Task Force Coordinator has met with Leeds City Council Planning Department to finalise arrangements to notify the Arson Task Force of properties where planning permission has been refused. Leeds Council will start to supply the information on a monthly basis from the end of December and will also supply a list of public houses which are now empty. This will enable the team to check the security of the property and also inform our Operations department, enabling them to risk assess and inform fire investigation team, making them aware of potential issues.</p> <p>During the quarter, as part of the work to reduce incidents of deliberate fires in the district, the Arson Task Force have undertaken 39 Arson Audits, either as a result of high activity in an area, as part multi-agency initiative 'Operation Champion' or during a street audit. Have undertaken talks in schools covering arson and hoax calls, and attended multi-agency safety events, providing education on vehicle crime, and have completed 76 hotstrikes which take place following a deliberate fire. Alongside this Youth Engagement have completed 29 one-to-one visits with young firesetters, and 2 vehicle crime and arson reparation days have been carried out at Gipton Fire Station.</p> <p>The initiative with Leeds Call Centre and Arson Task Force reporting rubbish and fly-tipping for removal has now re-started following the conclusion of the bin strike.</p> <p>Primary fires are those involving casualties or property (including non-derelict vehicles). Secondary fires are those not involving property or casualties and fires such as derelict building or derelict vehicles.</p>													

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15	National Indicator	NI 49A	Total number of primary fires per 100,000 population	West Yorkshire Fire Service	Quarterly Number	Fall	283.7 per 100,000 population	220.6 per 100,000 population	264.8 per 100,000 population	50.84 per 100,000 population	44.93 per 100,000 population	53.34 per 100,000 population	198.8 per 100,000 population	↑	No Concerns with data
16	National Indicator	NI 49B	Total number of fatalities due to primary fires per 100,000 population	West Yorkshire Fire Service	Quarterly Number	Fall	N.A.	0.79 per 100,000 population	Not Set	0.13 per 100,000 population	0.13 per 100,000 population	0.0 per 100,000 population	0.1 per 100,000 population	↑	No Concerns with data
17	National Indicator	NI 49C	Total number of non-fatal casualties (excluding precautionary checks) per 100,000 population	West Yorkshire Fire Service	Quarterly Number	Fall	14.2 per 100,000 population	9.7 per 100,000 population	13.1 per 100,000 population	2.36 per 100,000 population	2.36 per 100,000 population	3.28 per 100,000 population	10.64 per 100,000 population	↓	No Concerns with data
<p>It should be noted that West Yorkshire Fire and Rescue Service are no longer recording fatalities until they are confirmed at a coroner's inquest. (NI 49b)</p> <p>West Yorkshire Fire and Rescue Service are continuing to work in partnership and develop partnership working with agencies that have contact with the vulnerable members of our society and are identified at greater risk from fire. For example a partnership is under development with Leeds Care and Repair, ensuring we are pro-active in identifying individuals that may need further assistance to live safely and independently within their own properties and reduce the incidents of accidental dwelling fire deaths and injuries.</p> <p>5362 Home Fire Safety Checks have been completed in the Leeds District during quarter 3, providing education on fire safety awareness, hazards within the home and planning an emergency escape route in the event of a fire.</p> <p>Safety Central has been working with a group of people with learning disabilities and on the 4th December launched a DVD on fire safety for people with learning disabilities. The DVD provides a valuable message to all groups on fire safety in the home. Safety Central is also supporting a local group 'Participate' by providing a venue for their 10 week sessions in music, art and dance. WYFRS are working with participate to deliver fire safety awareness to their clients and during the bonfire period the group were asked to design and paint a picture relating this which will be displayed in the centre.</p>															
18	Leeds Strategic Plan - Government Agreed	NI 152	Working age people on out of work benefits	Regeneration	Quarterly %	Fall	11.2%	10.9%	10.6%	10.9%	Not available	Not available	11.1%	↓	6 month time lag for DWP data
<p>It is important to note the government guidance is that NI 152 is based on 4 quarter rolling averages. The Quarterly results are obtained from the government's Data Interchange Hub which is not due to be updated until 25.03.10 - then results for Quarters 2 and 3 will be available. The year end prediction is therefore based on Q1 information. Negotiations are ongoing with Government Office to agree changes to the baseline and target for this indicator as part of the LAA refresh. It is likely that new targets will require Leeds to ensure a lead over the England average for WACG of at least 0.3 percentage points by May 2011. This indicator comprises three strands, one of which is Job Seeker Allowance (JSA) claimants. Latest figures for JSAs (Dec 09) shows 24,053 claimants which compares with 17,631 at the same point in 2008, a rise of 26.7%. January figures for JSA claimants showed a continued reduction over a 3 month period. However, certain parts of the inner city have much higher rates - see TP 3a Tracker for details.</p>															
19	Leeds Strategic Plan - Partnership Agreed	NI 153	Working age people claiming out of work benefits in the worst performing neighbourhoods	Regeneration	Quarterly %	Fall	28.7%	27.3%	27.7%	27.3%	Not available	Not available	29.8%	↓	6 month time lag for DWP data
<p>It is important to note the government guidance is that NI 153 is based on 4 quarter rolling averages. The Quarterly results are obtained from the government's Data Interchange Hub which is not due to be updated until 25.03.10 - then results for Quarters 2 and 3 will be available. The year end prediction is therefore based on Q1 information. Negotiations are ongoing with Government Office to agree changes to the baseline and target for this indicator as part of the LAA refresh.</p>															
20	Leeds Strategic Plan - Government Agreed	NI 141	Percentage of vulnerable people achieving independent living	Strategic Housing and Commissioning	Quarterly %	Rise	59.77%	76.39%	71.00%	89.74%	88.87%	84.20%	84.90%	↑	No Concerns with data
<p>Quarter 3 figure represents a very positive performance, significantly in excess of the government agreed target. Contracts Officers have worked alongside poorly performing services to drive up performance.</p>															
21	National Indicator	NI 142	Percentage of vulnerable people who are supported to maintain independent living	Strategic Housing and Commissioning	Quarterly %	Rise	99.00%	98.78%	99.00%	97.70%	97.74%	98.20%	98.00%	↓	No Concerns with data
<p>98.2% of service users in NI 142 services supported to maintain independent living. Positive performance improvement from Quarter 2. Contracts Officers continue to work with service providers to improve performance.</p>															

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22	National Indicator	NI 156	Number of households living in temporary accommodation	Strategic Housing and Commissioning	Quarterly Number	Fall	548	281	260	227	179	98	100		No Concerns with data
		<p>On 31 December 2009 there were 98 homeless households in temporary accommodation throughout Leeds. This is a reduction of 81 or 45% from the end of the 2nd quarter when 179 homeless households were accommodated.</p> <p>In December 2004 the Government set a target for all local authorities to halve temporary accommodation by March 2010. The target for Leeds was to reduce from 521 to no more than 261. The Quarter 3 figure is 62% ahead of the year end target and current projections based on this quarters performance indicates that there will be less than 100 households in temporary accommodation at year end.</p> <p>The reduction in temporary accommodation has been achieved through a focused effort to reduce the use of private sector accommodation leased through Leeds Housing Options. Homelessness preventions have been a key contribution to this achievement. The reduction in private sector accommodation will generate a substantial efficiency saving in 2009/10. The daily spend on temporary accommodation has decreased from £6,600 in January 2009 to £526 in 2010. This represents a 1,254% efficiency gain equivalent to £2.2m per year.</p>													
23	Leeds Strategic Plan - Partnership Agreed	LKI-HAS4	The number of homeless acceptances made in the year (cumulative)	Strategic Housing and Commissioning	Monthly Number	Fall	1,142	1,099	1,060	153	276 (Q2 = 123)	378 (Q3 = 102)	480		Checklist completed, no concerns highlighted, but need additional supporting comments.
		<p>We have seen the continued positive trend in the decrease of homeless acceptances in Quarter 3 with 102 acceptances in the quarter. This is a reduction of 21 between Quarter 2 and Quarter 3 which is an improvement of 17%. This performance has been achieved in correlation with a significant increase in homelessness preventions (e.g. LKI-HAS 11 below) in Quarter 3. The year end projection has been amended to 480 based on a repeat of the level of performance recorded in Quarter 3. This figure will positively exceed the year end target of 1,060 acceptances by 55%. See other related indicators LKI-HAS5 and LAA-SSC25</p>													
24	Local Indicator	LKI-HAS5	The number of homeless acceptances resulting from parental eviction (cumulative)	Strategic Housing and Commissioning	Monthly Number	Fall	209	139	100	17	20	9	61		Checklist completed, no concerns highlighted, but checklist to be revised.
		<p>There have been 46 homelessness acceptances in the first 3 quarters of 2009/10 due to parental eviction. Only 9 of these have been in Quarter 3. Performance is excellent in this area, contributing to the overall homeless acceptances level. Between Quarter 2 and Quarter 3 successful youth mediations increased by 11 from 27 to 38. In the same period homeless acceptances due to parental eviction decreased by the same figure from 20 to 9. This highlights the importance and effectiveness of homelessness prevention and the outcomes this can achieve for Leeds Housing Options customers.</p>													
25	Local Indicator	LKI-HAS11	Number of sanctuary installations completed	Homeless and Advisory Service	Monthly Number	Rise	305	385	350	114	97	93	405		No Concerns with data
		<p>There were 93 Sanctuary installations in Quarter 3, a slight decrease from 97 in Quarter 2. A straight line projection indicates there will be 405 installations in the year. This exceeds the year end target by 15. Sanctuary installations continue to be an integral element of homelessness prevention and the continued performance in this area has contributed to the decrease in homeless acceptances due to violence and harassment and the total number of homelessness preventions.</p>													
26	Local Indicator	LAA-SSC25	Homelessness acceptances due to violence and harassment.	Homeless and Advisory Service	Quarterly Number	Fall	307	243	300	38	22	20	100		No Concerns with data
		<p>20 homeless acceptances due to violence and harassment in Quarter 3 demonstrates the outstanding progress in this area and the success achieved through homelessness preventions, particularly Sanctuary installations. The target has been retained at the LPSA2 figure of no more than 300 acceptances in the year. It is expected that Quarter 3s performance will be repeated in Quarter 4 with a year end figure of 100 which exceeds this target by 66%.</p>													
27	National Indicator	NI 155	Number of affordable homes delivered (gross)	Strategic Landlord	Quarterly	Rise	232	410	500	33	113	113	399		No Concerns with data
		<p>The target for 2009/10 is to deliver 500 new affordable housing units. At this point in time it is predicted that 399 will be delivered, although this is dependant on the number of Government initiatives delivered in quarter four. This fall in the predicted number of units to be delivered in 2009/10 is due to a number of reasons; the reduction of the actual units delivered via S106s due to the economic climate, and that a number of grant funded schemes which were due to be delivered at the end of quarter 4 will now to be delivered in quarter 1 of 2010/11. Despite the challenges of working in the current economic climate, we are still optimistic that we can achieve the overall target of supplying 1800 affordable homes by the end of March 2011.</p>													

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28	Leeds Strategic Plan - Partnership Agreed	NI 158	% non-decent council homes	Strategic Landlord	Monthly %	Fall	18.5%	18.5%	10.0%	17.3%	15.6%	14.16% (Nov)	10.0%	↑	Some Concerns with data
		Due to the fact that default dates were used during the population of asset management system (Keystone), we were unable to report an accurate position for NI 158 at Quarter 3. The situation will be resolved in order to report at year end.													
29	Business Plan	BP-05C	Rent collected by the local authority as a proportion of rents owed on Housing Revenue Account (HRA) dwellings.	Housing Management	Monthly %	Rise	96.53%	96.62%	97.50%	96.42%	96.57%	96.60%	96.75%	↑	Checklist completed, no concerns highlighted, but need additional supporting comments.
		Quarter 3 includes 1 rent free week which impacts positively on performance (counts as 100% collected). However, the Direct Debits due on the first of the month were not credited to the accounts due to the holiday period, had they been credited it is estimated that collection would have been over 97%. The year end estimate remains unchanged from the last quarter.													
30	National Indicator	NI 184	Food Establishments in the area which are broadly compliant with food hygiene law	Environmental Services	Quarterly %	Rise	76%	76%	78%	78%	78%	79%	79%	↑	Checklist completed, no concerns highlighted, but need additional supporting comments.
		The Food Standards Agency requires that on inspection, all premises are risk rated on a scale of A to E with 'A' being highest risk and 'E' being least risk. As part of the scoring process for NI 184 premises are assessed against 6 criteria including structural condition, process safety and confidence in management. The scores are also the basis of the authority's 'Scores on the Doors' scheme which provides a 'star rating' for each premise. As NI 184 is a notional standard, it does not mean that all broadly compliant premises provide no risk whatsoever or that those premises which are not broadly compliant should be prosecuted and/or closed. Higher risk premises are inspected more frequently. In the first three quarters of the year, indicative results show that 79.06% of premises are broadly compliant. This is an improvement in performance on the previous year and if performance remains at this level, the year end target will be realised.													
31	National Indicator	NI 191	Kilograms of residual household waste collected per household	Environmental Services	Monthly KG	Fall	736.15 KG	675.49 KG	663.21 KG	165.46 KG	310.00 KG	416.81 KG (Apr - Nov)	631 KG	↑	No Concerns with data
		Waste arisings were down in the first five months of the year in comparison to the previous year. This trend was further emphasised during the period of industrial action where tonnages of waste collected dipped even further. Currently we have collected 47kgs less per household in 2009/10 (to date) than in the previous year.													
32	Leeds Strategic Plan - Government Agreed	NI 192	Percentage of household waste sent for reuse, recycling and composting	Environmental Services	Monthly %	Rise	30.41%	30.41%	33.94%	35.55%	35.47%	33.06% (Apr - Nov)	31.26%	↑	No Concerns with data
		Performance in the first five months of the year was very strong with performance up significantly on the previous year. This was aided by the extension of the garden waste kerbside service to a further 60,000 households. However, performance has dipped as a result of the industrial action in Streetscene Services. Despite this, the service is still on course to improve on its performance achieved in the previous year but is unlikely to achieve the target set for the year.													

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33 National Indicator	NI 193	Percentage of municipal waste land filled	Environmental Services	Monthly %	Fall	67.17%	67.17%	62.75%	61.16%	61.80%	64.27% (Apr - Nov)	66.45%	↑	No Concerns with data
	Performance in the first five months of the year was very strong with performance up significantly on the previous year. This was aided by the extension of the garden waste kerbside service to a further 60,000 households which meant more waste was diverted from landfill. However, performance has dipped as a result of the industrial action in Streetscene Services. Despite this, the service is still on course to improve on its performance achieved in the previous year but is unlikely to achieve the target set for the year.													
34 National Indicator	NI 196	Improved street and environmental cleanliness through reducing levels of fly tipping whilst increasing levels of enforcement activity	Environmental Action Team	Monthly Number	Fall	3	3	3	4	2	2	3 (poss 2)	↔	No Concerns with data
	This indicator measures a local authority's performance based on its year on year change in the total number of incidents of fly-tipping, compared with its year on year change in enforcement activity taken against fly tipping. The authority's performance is then rated on a 4 point scale with 1 being 'very effective' and 4 being 'poor'. The number of fly tips reported in September through to November fell significantly (the number of calls to the call centre fell as well as crew spots). Therefore, in 2009/10 to date, the number of fly tips recovered is lower than the previous year (5,506 compared to 6,621). In 2009/10 the number of enforcement actions undertaken is decreasing and this has dropped significantly on the previous year. The number of Fixed Penalty Notices issued, warning letters, duty of care inspections and prosecutions have fallen quite markedly. This could be related to the industrial action and may not therefore reflect a reliable position. A piece of work has been completed which provided details around the location of fly tips in the year to date and this will be used by enforcement staff to ensure work is targeted in the right areas.													
35 Local Indicator	LKI-RC1	Number of household collections missed per 100,000 collections	Refuse Collection & Waste Management	Quarterly Number	Fall	95.3 per 100,000 collections	95.3 per 100,000 collections	49 per 100,000 collections	33.81 per 100,000 collections	37.2 per 100,000 collections	Not recorded	49.0	↑	No Concerns with data
	Performance has improved significantly on the previous year with a marked change being noticed since February 2009. The number of misses reported through the call centre has reduced by approximately 50 calls per month in comparison to the same period in the previous year. Although performance was good in the first five months of the year, the industrial action meant that this measure was suspended. The service is currently collating data and information will be included in the next report. The Year End Prediction reflects the position as at Q2 but will be amended when the full effect of the industrial action has been accounted for.													
36 Local Indicator	BV-91B	Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables	Refuse Collection & Waste Management	Quarterly %	Rise	93.39%	93.39%	95.00%	93.39%	93.39%	93.39%	93.39%	↔	Some Concerns with data
	Reports highlight that over 310,000 properties have access to green recycling. The Recycling Improvement Plan report was taken to Executive Board in November and will be progressed in the coming months (in liaison with local ward members). Work on extending provision is likely to commence in March/April 2010. In order to address concerns on data quality, cleansing work is ongoing to ensure records for each property are up to date.													